

# Today's Agenda



- Welcome Alli VanDenakker!
  - Customer Service & Sales Support
  - Order tracking, parts research, parts order placement, etc.
- Discuss Hyosung software subscription transition timeline
- New information and pricing for MoniPlus 2 NBS software for ATMs
- New Tiered ActiveTeller discount tiers for larger integration projects

# Why Software Subscription?



# Financial Institution Benefit & Impact

- Lower upfront cost
- Consistent cost structure & simplified invoicing
- Aligns with general software industry
- Higher cost over lifetime

### Dealer Benefit

- Simplifies software license/maintenance
- Higher and more consistent recurring revenue over time

NCR subscription-only model | Diebold is supporting both models

# Perpetual Licensing vs Subscription Pricing



## Perpetual License + Maintenance (Current)

- Upfront License Fee
  - Entitles customer to use forever
  - Maintenance paid separately
- Software Maintenance Fee
  - Entitles customer to software support, bug fixes and minor releases of software
  - Technically not required and can be cancelled at any time

## Annual Subscription (New)

- Combined License + Maintenance
  - Entitles customer license for one year
  - Entitles customer to software support, bug fixes and minor or major releases of software
  - If not renewed, customer not entitled to continue running software
- Canceling
  - Must inform in writing
  - Must uninstall the software

# Perpetual and Subscription Timeline



То	oday Ju	uly 1
Core, ATM & Active Teller	New Customers: Order <u>either</u> Perpetual or Subscription  Existing Customers: Order <u>either</u> Perpetual or Subscription	New Integration Customers: Order Subscription  Existing Integration Customers: Order either Perpetual or Subscription
Terminal Software	New terminal orders with MoniPlus 2s NBS and CCIM are under <u>Perpetual</u> software licenses and maintenance	New terminal orders with MoniPlus 2s NBS and Enhanced Deposit software must be <u>Subscription model</u> . NBS now includes MoniGuard MoniGuard Standalone Subscription licenses available for existing NBS software perpetual licenses.

Peer to Peer and MoniGuard are only available under the subscription model

# Perpetual License — Core & ATM Integration + ActiveTeller



- Existing customers with core integration and ActiveTeller are grandfathered in and the following applies:
  - Can continue to order new copies of currently licensed integration perpetual licenses, meaning no per terminal core integration or per terminal Active Teller licenses are needed.
    - No end date communicated
  - Terminal SW (NBS and imaging) will need to be subscription
  - ActiveTeller Workstation and Tablet software will need to be subscription
- New products purchased before July 1st can be perpetual or subscription
  - Except peer to peer Active Teller video must be subscription
  - Except MoniGuard standalone (the new version of MoniGuard included with subscription) must be subscription
- Those new products that are licensed before July 1<sup>st</sup> as perpetual are also grandfathered



# NBS Subscription for ATM only



- All ATM orders beginning July 1 will be subscription – no grandfathering
- NBS includes stand-alone MoniGuard
- MoniGuard subscription includes Whitelisting and Hard Drive Encryption.
  - Other security options available under a Professional Services agreement
  - Stand alone MoniGuard Subscription is available for existing terminals
  - MoniGuard requires a TPM chip and supports TPM 1.2 or TPM 2.0.

MoniPlus 2s	NBS Subscription	\$1,725
	MoniPlus 2s	MoniPlus 2s NBS Subscription

• MoniPlus 2s Enhanced Deposit Subscription \$590

MoniGuard Standalone Subscription \$205

### New Customer purchase of 6 Terminals

Items	Quantity	Unit Price	Total
ATM with CCIM (estimate)	6	\$40,000	\$240,000
MoniPlus 2s NBS Subscription	6	\$1,725	\$10,350
MoniPlus 2s Enhanced Deposit Subscription	6	\$590	\$3,540
Project Total			\$253,890
One Time Fees			\$240,000
Reoccurring Subscription Fees			\$13,890

# Core & ATM Integration + Active Teller and NBS Subscription



# Hardware and PS proposals built separately

- Bundled PS fee includes all PS items previously itemized under the perpetual licensing model
- PS services are one-time fees
- Software licenses are annual subscriptions that include maintenance

### New Customer purchase of 8 Terminals

Items	Quantity	Unit Price	Total
Core + ATM + Active Teller (One Time Fee)	1	\$117,000	\$117,000
MoniPlus 2s NBS Subscription	8	\$1,725	\$13,800
MoniPlus 2s Enhanced Deposit Subscription	8	\$590	\$4,720
Core Integration Subscription (per ATM)	8	\$1,400	\$11,200
Active Teller Terminal Subscription (1-10)	8	\$3,600	\$28,800
Active Teller Workstation Subscription	1	\$775	\$775
Active Teller Tablet Subscription	1	\$450	\$450
Project Total			\$176,745
One Time Fees			\$117,000
Reoccurring Subscription Fees			\$59,745

<sup>\*</sup> Does not include hardware

# ActiveTeller Subscription Discount Structure



### New Customer purchase for 33 Terminals

- Available to new customers not conversion customers
- No discount on Core Integration, workstations or tablets
- Orders can be spread out over years
- Tiered ActiveTeller terminal fees:
  - 1-10 \$3,600
  - \$1,800 11-20
  - Over 20 \$900

Items	Quantity	<b>Unit Price</b>	Total
Core + ATM + Active Teller (One Time Fee)	1	\$117,000	\$117,000
Core Integration Subscription (per ATM)	33	\$1,400	\$46,200
Active Teller Terminal Subscription (1-10)	10	\$3,600	\$36,000
Active Teller Terminal Subscription (11-20)	10	\$1,800	\$18,000
Active Teller Terminal Subscription (over 20)	13	\$900	\$11,700
Active Teller Workstation Subscription	2	\$775	\$1,550
Active Teller Tablet Subscription	1	\$450	\$450
Project Total			\$230,900
One Time Fees			\$117,000
Reoccurring Subscription Fees			\$113,900

<sup>\*</sup> Does not include hardware or NBS and Cash and Check Imaging Software

# Important Notes



- Starting July 1<sup>st</sup>, Global to NBS software upgrades will all be at the normal subscription prices.
- All existing proposals will need to be modified to subscription if being ordered after July 1<sup>st.</sup>
- Please get with our team for unique situations: Skype to Peer to Peer conversions, adding Core integration to an existing ATM Network Integration, etc. We're happy to help!
- Great opportunity to close some business prior to July 1<sup>st</sup>.
  - Existing integration customers are an important consideration.



# Estimate Builder



### **Branch Transformation ATMs**



Brochure

Installation Guide

**Operators Manual** 

Spare Parts Manual

**CREATE ESTIMATE** 



### Integration & Professional Services



### Integration & PS

#### ATM Network + Active Teller

ATMs run on the ATM processor, but also incorporates Active Teller teller-assist functionality.

**CREATE ESTIMATE** 



### Integration & PS

#### Core Integration + ATM Network + Active Teller

ATMs are integrated with both the core and ATM network with Active Teller teller-assist functionality.

**CREATE ESTIMATE** 



#### Integrat

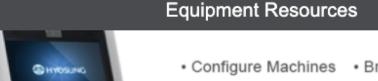
#### Core Integ Net

ATMs are in both the co network but i teller-assist ava

CREATE

# Website and Support





- · Equipment Pricing
- Place Orders
  - VIEW EQUIPMENT RESOURCES

### Brochures

- Installation Guides
- · Operator Manuals

### Parts Center

**Product Lead Times** 

Sales & Marketing

Certified Pre-Owned ATMs

Marketing Videos

Demo Equipment Request

Hyosung Visit Form

Order Parts

Order Win 10 Upgrade Kits

### **Technical Resources**

Warranty / Software Maint. Registration Warranty Request Software Request Technical Bulletins

> Core Network Certifications MoniPlus 2 Network Certifications

NBS ATM Network Certifications

### **Training Materials**

Al TetraLink

Hyosung Training Schedule

Hyosung Product Presentations

Training Webinars

#### Account

View Estimates

View/Track Orders

Change Password



# (3) \$50 - Amazon Gift Cards



What is the transition date to Hyosung software subscription?

July 1, 2021

What additional software is included with MoniPlus 2 NBS software subscription license?

MoniGuard (Whitelisting and Hard Drive Encryption)

If 15 NBS ATMs are purchased with Active Teller, how many units receive the new tiered discount?

5 (1-10 are regular price, 11-20 are discounted)

